TOMORROW starts here.

11 11 11 CISCO



Implementing Network Automations -Power Tools for Catalyst Switching Network Operations

BRKCRS-3090

Brandon Johnson Systems Engineer



Power Play Q: - Who's Most Powerful?

Steve Morse makes it look easy

Consists of Instrumentalists from Symphony, singers and Deep Purple

Was it Steve?

Was it the music or singers?

Was it bass or drummer?









Cisco Public



© 2014 Cisco and/or its affiliates. All rights reserved.

Answer:



- The Conductor!
- Only one in control of multiple instruments!
- Network Engineers need tools to move up to "conductor level"
- Cisco Smart Operations can help



Agenda

Context – Why Smart Operations?

- Smart Operations tool portfolio
- Smart Install
- Auto Smartports
- EEM





Smart Operations: Automates the trivial and repetitive tasks



Smart Operations Includes Tools for all Phases of the Network Life Cycle



BRKCRS-3090

© 2014 Cisco and/or its affiliates. All rights reserved.

Cisco Public

Administrators Spend Most Their Time Keeping the Network Operational



© 2014 Cisco and/or its affiliates. All rights reserved.

Smart Operations is:

Time-saving	LAN-focused	Free
 Tools that automate and simplify network administration 	 Focused on branch and campus switch network operations 	 Included in IOS on the Catalyst 2K, 3K and 4K

A Cisco Priority

Reducing Total cost of Ownership is an ongoing priority.



FYI

Smart Operations Feature Support

Jan 2014

Tool	Catalyst 6500	Catalyst 4500	Catalyst 3xx0	Catalyst 2xx0
Smart Install (Director)				\bigcirc
Auto Smartports	\bigcirc	\bullet	\bullet	
AutoQoS	\bullet		\bullet	
Flexible NetFlow	\bullet	\bullet	• **	***
IP SLAs				only
EEM				\bigcirc
Smart Call Home				
GOLD	\bullet	\bullet	\bullet	\bigcirc
SPAN/RSPAN				
Protocol analyser/Wireshark			*	\bigcirc
TDR				

*Roadmap features (3850 supports with IOS XE release 3.3.0 SE)

** Specific hardware required (native support in 3850, 3650 but 3750-X require hardware module)

*** 2960X & 2960XR support Flexible Netflow



Ciscoliv



Context – Why Smart Operations?

Smart Install

- Feature overview
- Use cases
- Example configuration
- Best practices
- Questions???
- Auto Smartports
- EEM



Smart Install – Solving the Scale Issue



Good News!!! Refresh Switches have arrived

> Bad News Rack and Install process begins

Good News!!! Smart Install is on the team!!

Solving the repetitive tasks!!



Rack and Stack

Typical Process- no SmartInstall

SmartInstall Process – Multi-Tasking!



Remove the human bottleneck up 20x or more



Smart Install Benefits

Zero-touch Deployment and Maintenance

Zero-touch Installation

•Anyone can install a switch:

- •Reduce travel
- Less skilled labor

•Speeds up deployment •Network does IOS SW image install Centralised Image and Config Management

•Catalyst switch update from a single point of control

•Ensure Configuration consistency across Catalyst switches

•Prevents manual configuration errors

Automated Replacement

•RMA supported

- Configurations automatically backed up
- New Switch automatically configured same as old.







Smart Install Supported Platforms

Smart Install Directors

Catalyst 6500 Sup 2T (SW Ver 15.1.1-SY) Catalyst 4500

Sup 8, Sup 7 and Sup 6 (SW Ver 3.4.0SG 15.1.2-SG)

Catalyst 3K 3850 (SW Ver 3.2.0SE) 3650f (sw ver 3.x.x?) 3750, 3750G, 3750v2, 3750E, 3560, 3560v2, 3560E, 3560G 3750X, 3560X Min Recommended: 12.2.(58)SE2

ISR Branch Router

G1: 1841, 2801, 2811, 2821, 2851, 3825, 3845 G2: 1921, 1941, 2901, 2911, 2921, 2951, 3925, 3945, 3925E, 3945E, NM-16-ESW Min release: : 15.1.(3)T1

Smart Install Clients

Catalyst 3K 3850 3750, 3750v2, 3750E, 3750G, 3750X, 3560, 3560v2 3560E, 3560G, 3560X

Catalyst 2K

2960, 2960S, 2960G, 2960SF, 2960-X, 2960-XR

Catalyst 2K/3K Compact

Cisco (VC

2960C, 3560C

Additional platforms will be supported in future releases

Common Deployment Scenarios





© 2014 Cisco and/or its affiliates. All rights reserved.

Example Smart Install Director Configuration

vstack group custom 3750v2 mac image flash0:c3750-ipbasek9-tar.122-55.SE.tar Director ip dhcp remember config flash0:config 3750.txt match mac 0015.c6e8.6480 IP interface Loopback0 ip address 15.15.15.15 255.255.255 DHCP vstack group custom 2960 connectivity Client image flash0:c2960-lanbasek9-tar.122-55.SE.tar interface GigabitEthernet0/2 helper config flash0:2960 sales 3.txt groups ip address 1.1.1.1 255.255.255.0 match host 1.1.1.1 interface GigabitEthernet0/3 ip helper-address 15.15.15.15 vstack group built-in 2960 8 tftp-server flash0:default_imglist.txt image flash0:c2960-lanbasek9-tar.122-55.SE.tar tftp-server flash0:seed config.txt config flash0:config 2960 1.txt tftp-server flash0:config_2960G_1.txt tftp-server flash0:config 3750.txt TFTP vstack hostname-prefix springfield tftp-server flash0:2960 sales 3.txt tftp-server client cfg.txt DHCP Server vstack dhcp-localserver pool1 tftp-server flash0:2960g-8-imagelist.txt address-pool 1.1.1.1 255.255.255.224 tftp-server flash0:c3750-ipbasek9-tar.122-55.SE.tar server file-server 1.1.1.1 tftp-server flash0:3750-imagelist.txt default-router 1.1.1.1 tftp-server flash0:c2960-lanbasek9-tar.122-55.SE.tar tftp-server flash0:2960-imagelist.txt Enable vstack director 15,15,15,15 vstack basic Smart

end

© 2014 Cisco and/or its affiliates. All rights reserved.

Install

Smart Install Sample Configuration

```
vstack vlan 1
vstack group custom 2960c compact custom product-id
 image tftp://192.168.0.2/Nile/c2960c405-universalk9-tar.150-2.1.SE
 match WS-C2960CPD-8PT-L
vstack group built-in 2960g 8
 image tftp://192.168.0.2/Nile/c2960-lanbasek9-mz.150-2.SE
 config tftp://192.168.0.2/Nile/2960 seed config vtp.txt
vstack group built-in 2960s 48-2sfp
 image tftp://192.168.0.2/Nile/c2960s-universalk9-tar.150-2.SE
 config tftp://192.168.0.2/Nile/2960s smi client config.txt
vstack group built-in 2960s 48-2sfp-poe
 image tftp://192.168.0.2/Nile/c2960s-universalk9-tar.150-2.SE
 config tftp://192.168.0.2/Nile/2960s smi client config.txt
vstack hostname-prefix SMI client
vstack dhcp-localserver SMI MGMT vlan1 pool
 address-pool 192.168.141.1 255.255.255.0
 file-server 192.168.0.2
 default-router 192.168.141.1
vstack director 192.168.141.1
vstack basic
vstack startup-vlan 1
no vstack backup
```

- Taken from 3750X SMI Director
- Multiple client groups
- External TFTP Server
- Vlan 1 is Vstack vlan
- Vstack backup is disabled
- Note: 2960S has multiple built-in groups for each model



Smart Operations: Securing Smart Install

Segment Smart Install Functions

- Create and utilise dedicated VLAN/DHCP Scope only for Smart Install operation
- Configure SI DHCP scope on director switch
- Eliminate or severely restrict outside traffic into SI VLAN
- Enable Catalyst Security features on every switchport in the smart install VLAN
 - DHCP Snooping, DAI, IP SRC Guard, Port Security max macs

Segment Smart Install Functions

- Utilise Join Window on Director
 - Schedule a time-window for zero-touch image and config upgrades
 - Clients cannot download image/config outside the window
- Disable TFTP server switchport or TFTP Service outside of Join Window
- Configure PACL on TFTP server that only allows tftp from smart install vlan dhcp scope
- Prune SI VLAN from trunks when not in use





© 2014 Cisco and/or its affiliates. All rights reserved.

Smart Install – Best Practices

- External TFTP server for performance
 - Director as TFTP server is slow
- Use Director as TFTP server for limited clients
- For Single client type use defaults
 - Defaults for client image and client configuration
- Allow vlan 1 with interface configuration workaround
 - Config example coming in a few slides



Smart Install – Limitations

- Clients must reach director & DHCP server on VLAN 1
 - The Director must snoop on DHCP Discover between clients and the DHCP server
- Scaling considerations: Director manages 64 clients
 - Looking to improve over time
- Director no redundancy for non-VSS platforms
 - Eg: HSRP environment
 - VSS with 6500 and 4500 do not have this limitation
- Not all clients are "built-in"
 - use custom product IDs
- CLI based no GUI support
- Security all configurations in the clear.



Smart Install Customer Checklist

Deployment options to consider

- Client Groups
 - Built-in or custom
- DHCP Server location
 - Director as DHCP Server less complex
 - Final IP Address of client does it need to route outside of distribution topology?
- Director options only 1 per client
 - ISR, 3750, 4500, 6500
 - Needs to see DHCP Discover from Client TFTP Server location
 - Central, per site, or on Director
- Backup configuration server
 - Defaults to Director
 - Needed?
- Security concerns
 - Configuration files not secure



Smart Install Customer Checklist – Client Groups

Deployment options to consider

- Custom client group types allow for uniqueness
- Product ID based Non built-in types
- Connectivity based where is client connecting
- MAC based 6 bytes of client MAC
- Stack based member to product match
- Individual clients get unique configuration or Image
- Built-in client groups no uniqueness
- Switches belonging to the **same model** = 1 Built-in group
- "3750E 48 port" and "3750E 48-poe" are **2** groups
- Clients in same group get same image and config





Smart Install Checklist – DHCP Server Options

DHCP Deployment options to consider

- Smart Install Clients require Dynamic IP Address assignment for Day 0.
- Downloaded config can apply permanent/static IP.
 - Implies unique Configurations for each client
 - Use custom group for this
- DHCP Server location
 - Director as DHCP Server less complex
 - Centralised DHCP easier to manage IP Addresses for network of clients
 - Modifying DHCP Server for client Network Devices?

Final subnet to manage Client IP Address? Dynamic IP Address temporary? Does Dynamic IP Address of Clients matter?

how are clients tracked Day 1?



SMI: Status of Clients

SMI# show vstack status

SmartInstall: ENABLED

Status: Device_type Health_status Join-window_status Upgrade_status					
Device_type: S - Smart install N - Non smart install P - Pending					
Health_status: A - Active I - Inactive					
Join-window_Status: a - Allowed h - On-hold d - Denied					Client Status Keys
Image	Upgrade: i — i	n progress I -	done X	- failed	Pass / Fail / in progress
Config Upgrade: c - in progress C - done x - failed					
Director Database:					
DevNo	MAC Address	Product-ID	IP_addr	Hostname	Status
0	0027.0d3b.cc80	WS-C3750X-48P	192.168.141.1	SMI	Director
1	40f4.ec52.1700	WS-C2960CG-8TC-L	192.168.141.3	SMI_client	SAICa
2	0026.52f0.d400	WS-C2960G-8TC-L	0.0.0.0	Switch	SAa
3	0022.bdd3.b080	WS-C2960S-48TD-L	192.168.141.4	SMI_client	SAICa
4	0017.0e9a.9300	WS-C2960-48TT-L	172.28.104.28	RACK-8_TOR	SAa
5	d4a0.2a85.1f00	WS-C2960CPD-8PT-L	192.168.141.2	SMI_client	SAa



Director to Client Interface Configuration (1)



On Initial Client boot Interface: Access Mode using Vlan 1

Interface config on the director side: Interface config on client side before reload: interface GigabitEthernet 1/0/45 interface GigabitEthernet 0/8 description To C2960G client switchport access vlan 1 switchport trunk encapsulation dot1q switchport mode dynamic auto switchport access vlan 1 The interface on the client side after reload: switchport trunk native vlan 999 interface GigabitEthernet 0/8 switchport mode dynamic auto description To SMI director switchport trunk allowed vlan 1,10switchport trunk native vlan 999 100,200 switchport access vlan 1 end switch trunk allowed vlan 2-4094 switchport mode dynamic desirable



Director to Client Interface Configuration (2)



After Client reload Interface: Trunk mode negotiated 999

Interface config on the director side:

```
interface GigabitEthernet 1/0/45
description To_C2960G_client
switchport trunk encapsulation dot1q
```

switchport access vlan 1
switchport trunk native vlan 999

```
switchport mode dynamic auto
switchport trunk allowed vlan 1,10-
100,200
```

end

Interface config on client side before reload:

interface GigabitEthernet 0/8
switchport access vlan 1
switchport mode dynamic auto

The interface on the client side after reload:

interface GigabitEthernet 0/8
description To_SMI_director
switchport trunk native vlan 999
switchport access vlan 1
switch trunk allowed vlan 2-4094
switchport mode dynamic desirable



SMI Advanced Practices

- Vlans created by making them access vlans
 - Cannot be created using "normal" means
 - Vlans stored in "vlan.dat", not the startup configuration file
- Work around for creating vlans, edit the startup configuration file

```
interface gi0/1
switchport access vlan 999
switchport access vlan 200
switchport access vlan 11
switchport access vlan 10
exit
```

!!! the above will create vlans 999, 200, 11, and 10. Leaving the interface in vlan 10 as the access vlan.



Smart Install : Automates Device Deployment and Replacement

- Accelerated deployment, upgrades and replacement
- Use for staging in the lab, or installation in remote locations
- Requires a Catalyst 3K,4K, 6K or ISR as director in DHCP path
- Client uses VLAN 1
- To learn more (case studies, white papers, documentation): <u>http://cisco.com/go/smartoperations</u>
- DO NOT Touch the client Console!!!!!!!!





Questions?

Up Next : Auto Smartports (ASP)



Agenda

- Context Why Smart Operations?
- Smart Install
- Auto Smartports
 - What is it?
 - How Auto Smartports works
 - Builtin Devices and Macro
 - How to use Auto Smartports
 - Best practices
 - Connected Device Identification Device Classifier
 - Questions???
- EEM



Today's Dynamic Business



Some notes are not possible to hear without powerful amplification

 Nothing is constant apart from change.

 We need power tools (like amplifiers) for Network Engineers to keep up with pace of change.

 Auto Smartports can help "amplify" our configuration effort through automation.



Auto Smartports – What It Is

Auto Smartports: Dynamically Configures Ports Based on the Device Detected

Problems?	Solutions
Manual configuration of every port - Devices move	Configuration moves with device
Wasted Ports – pre-configured dedicated interfaces and no device	Interfaces in ready state waiting for a device to attach. - More efficient use of valuable ports
Unsure how to mix multiple features together	Cisco Best Practices for mixing interface level configurations
Not knowing what is connected -Which interface has the printer?	Device classification. - What is attached on every interface



Auto Smartports – Use Case (1)



- Typical cube farm, multiple networked end devices
 - Access Point
 - Network Printers
 - IP Phones
 - Workstations/Desktops
- All networked devices connect to access layer switch(s) in IDF
- Everyone has a system/process in place to manage this.


Auto Smartports – Deployment Example(2)



Today

- Interface configuration is static
- Devices bound to specific interfaces because of config
- Access Points connect to switch A
- Everything else connects to Switch B
- Available ports in Switch A
- Be careful which cables connect to which switch interfaces!



Auto Smartports – Add a Printer (3)



Problems:

- Cannot connect additional Printer to Switch B
 - No available interfaces on Switch B.
- Adding to Switch A creates special case
- Requires network Admin to resolve

Where's the printer??



Auto Smartports – Using ASP(4)



- With Auto Smartports, No hard binding between device and Interface
- Devices connect anywhere
- IOS applies the configuration dynamically
- Configuration matches with type of device. (consistency ^(C)) Things should work!



Auto Smartports – Devices Distributed(5)



BRKCRS-3090

- Over time, devices balance on switches in IDF
- **Balance Access Points** across physical switches



Auto Smartports – How it Works

- 1. ASP snoops incoming packets for
 - Source MAC Address
 - CDP Cisco Discovery Protocol
 - LLDP Link Layer Discovery Protocol
 - DHCP Discover from end device
- 2. Uses Above to classify Device Type
- 3. Device Type triggers the macro to an interface
 - Macro = set of interface level CLI commands.
 - Built-in Macro's for well known devices



Auto Smart Ports – Example How It Works Cont.

Order of events for IP Phone attachment, and configuration applied



- Attach Phone
- Power up via POE
- CDP/LLDP Exchange
- Get Voice VLAN Config
- Register with CUCM

- Phone is Attached
- Provide PoE as requested
- CDP/LLDP Exchange
- Classifies Device as IP Phone
- Apply Macro
- Contents of Macro:
 - Voice and Data VLAN plus QoS
 - Cisco best practice for security

Auto Smart Ports – Timing

Time for IP Phone to power on and configure

May 4 01:55:05.645: %ILPOWER-7-DETECT: Interface Gil/0/11: Power Device detected: IEEE PD (Stack-1)
May 4 01:55:06.836: %LINK-3-UPDOWN: Interface GigabitEthernet1/0/11, changed state to down
May 4 01:55:06.710: %ILPOWER-5-POWER_GRANTED: Interface GigabitEthernet1/0/11, changed state to up
May 4 01:55:13.371: %LINK-3-UPDOWN: Interface GigabitEthernet1/0/11, changed state to up
May 4 01:55:14.377: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet1/0/11, changed state to up
May 4 01:55:29.536: %AUTOSMARTPORT-5-INSERT: Device Cisco-IP-Phone detected on interface GigabitEthernet1/0/11, executed CISCO PHONE EVENT

PoE Device Detect:

BRKCRS-3090

Power granted:

Interface up:

Protocol up:

ASP configures interface:

0 - starts the process

1 second

7.7 seconds

8.7 seconds





© 2014 Cisco and/or its affiliates. All rights reserved.

Cisco Public

Auto Smart Ports – Built-in Device Macros

Built in Devices with Macros

Switch# show macro auto device ?

access-point	Display auto	configuration	information	for	the	autonomous
	access point					
ip-camera	Display auto	configuration	information	for	the	video
		surveilla	ance camera			
lightweight-ap	Display auto	configuration	information	for	the	light weight
		access po	oint			
media-player	Display auto	configuration	information	for	the	digital media
		player				
phone	Display auto	configuration	information	for	the	phone device
router	Display auto	configuration	information	for	the	router device
switch	Display auto	configuration	information	for	the	switch device



Macro Contents – IP PHONE

Interface Configuration of CISCO_PHONE_AUTO_SMARTPORT

Switch# show run interface Gig 1/0/6

```
interface GigabitEthernet1/0/6
 switchport access vlan 10
 switchport mode access
 switchport block unicast
 switchport voice vlan 11
 switchport port-security maximum 3
 switchport port-security maximum 2 vlan access
 switchport port-security
 switchport port-security aging time 1
 switchport port-security violation restrict
 switchport port-security aging type inactivity
 load-interval 30
 srr-queue bandwidth share 10 10 60 20
queue-set 2
priority-queue out
mls gos trust device cisco-phone
mls gos trust cos
macro description CISCO PHONE EVENT
auto qos voip cisco-phone
```

Cisco Best Practices for IP Phone

.... Continued

storm-control broadcast level pps 1k
storm-control multicast level pps 2k
storm-control action trap
spanning-tree portfast
spanning-tree bpduguard enable
service-policy input AutoQoS-PoliceCiscoPhone
ip dhcp snooping limit rate 15



Auto Smart Ports – Macro Contents Sample

Switch# show shell functions CISCO AP AUTO SMARTPORT

<pre>function CISCO AP_AUTO_SMARTPORT () { if [[\$LINKUP -eq YES]]; then conf t interface \$INTERFACE macro description \$TRIGGER switchport trunk encapsulation dot1q switchport trunk native vlan \$NATIVE_VLAN switchport trunk allowed vlan ALL switchport nonegotiate auto qos voip trust mls qos trust cos exit end fi </pre>	<pre>if [[\$LINKUP -eq NO]]; then conf t interface \$INTERFACE no macro description no switchport nonegotiate no switchport trunk native vlan \$NATIVE_VLAN no switchport trunk allowed vlan ALL no auto qos voip trust no mls qos trust cos if [[\$AUTH_ENABLED -eq NO]]; then no switchport mode no switchport trunk encapsulation fi exit end fi</pre>

Macro definition includes anti-macro configuration as well ciscoline

© 2014 Cisco and/or its affiliates. All rights reserved.

Auto Smart Ports- The Basics

Built-in Macros have default vlan id.

-Change vlan id for built-in macros

Switch(config)#macro auto execute CISCO_PHONE_EVENT builtin \
 CISCO_PHONE_AUTO_SMARTPORT VOICE_VLAN=10 ACCESS_VLAN=3
 (repeat for all devices or builtin macros)

- Use LAST_RESORT MACRO for Unclassified Devices
 - Applied to interface that has no matches (eg: laptops)

Switch(config)#macro auto global control trigger last-resort
Switch(config)#macro auto execute CISCO_LAST_RESORT_EVENT builtin \
 CISCO_LAST_RESORT_SMARTPORT_ACCESS_VLAN=data_vlan

Optionally enable Auto Smart Ports for specific devices

Switch(config) # macro auto global control device access-point phone mac-address

Enable Auto Smart Ports – Last step

Switch(config) # macro auto global processing

Auto Smart Ports – Advanced Features

Exclude specific Ethernet Interfaces from Auto Smart Ports

```
Switch(config) # interface Gi3/1/1
Switch(config-if) # no macro auto processing
```

- Make Macros "sticky"
 - stick to interface regardless of port operational state, disabled by default

Switch(config) # macro auto sticky

Use vlan names instead of numbers for Macro parameter substitution

macro auto device phone ACCESS_VLAN=data_vlan VOICE_VLAN=voice_vlan

Access the shell (needed in newer IOS Releases)





Switch#	show macro	auto in	iterface		
Global Auto Auto Smart Fallback : Interface	Smart Port Status Ports Enabled CDP Disabled Auto Smart Port	Fallback	Macro Descr	ciption(s)	
V11 V110 Fa0 Gi1/0/1 Gi1/0/2 Gi1/0/3 Gi1/0/4 Gi1/0/5 Gi1/0/6 Gi1/0/7	TRUE TRUE TRUE TRUE TRUE TRUE TRUE TRUE	None None None None None None None None	No Macro Ap No Macro Ap No Macro Ap CISCO_WIREI No Macro Ap CISCO_LAST_ HP_printer_ CISCO_CUSTO CISCO_PHONE	oplied oplied oplied LESS_AP_EVENT oplied RESORT_EVENT OUI macro DM_EVENT E_EVENT	laptop



Auto Smart Ports – Custom Device Recognition

Custom Macro (eg: MAC OUI) for devices without built-in Macro (last_resort)

```
Switch(config) # macro auto mac-address-group Xerox printer OUI
oui list 0000AA
exit
Switch(config) # macro auto execute Xerox printer OUI
if [[ $LINKUP -eq YES ]]
 then conf t
 interface $INTERFACE
 <snip>
fi
 if [[ $LINKUP -eq NO ]]
 then conf t
 interface $INTERFACE
  <snip>
fi
```



Auto Smart Port – Best Practices

- Change the Vlan IDs in the Macros that will be used.
- EtherChannels can be tricky, don't use with Auto Smart Ports
- Devices that do not move, don't use with Auto Smart Ports
 - Routers and Switches don't change interfaces
 - Built-in MACRO for routers and switches rarely match customer configuration

```
Switch(config)# interface GigabitEthernet 1/1/2
Switch(config-if)# description Uplink to core
Switch(config-if)# !!! Disable auto smart processing on the interface
Switch(config-if)# no macro auto processing
```

Complete configuration before globally enabling Auto Smart Ports



Device Classifier

- Identifies Directly Attached Devices
- Uses CDP/LLDP, DHCP, and MAC OUI to analyse device types
- Enabled by Default
 - 15.0.1SE (C3750, C3560, C2960) Summer 2011
 - 3.3.0SG (4500E Sup7) & 15.1.1SG (4500E Sup6)

Switch> **show macro auto monitor device** Summary:

Profile Name MAC Address Port Id Device Name 0019.553f.bf40 Gi1/0/1 Cisco-Device CISCO SYSTEMS 0019.553f.bf01 Gi1/0/1 Cisco-Switch cisco WS-C3560-8PC 0012.0198.8e86 Gi3/0/1 Cisco-Switch cisco WS-C3750-48TS laptop Gi1/0/4 001a.80e1.7a4e Un-Classified Device MSFT 5.0 0012.80ad.71fe Gi1/0/2 Cisco-ATR-AP-1130 cisco AIR-AP1131AG-N-K9 0001.e601.3499 Gi1/0/5 HP-JetDirect-Printer Hewlett-Packard JetDirect 000f.20c6.843c Gi1/0/9 HP-Device HEWLETT-PACKARD COMPANY 04fe.7f69.38ee Gi1/0/7 Cisco-IP-Phone-7975 Cisco Systems, Inc. IP Phone CP-7975G

© 2014 Cisco and/or its affiliates. All rights reserved.

Cisco Public

Fixing Unclassified Devices – Trigger Device Name

- Device is not classified properly
- Even though device should be classified.





Fixing Unclassified Devices – Trigger Device Name (2)

Get full CDP name

Switch#show cdp neighbor detail

3 spaces after name Caused classify to fail

Cisco Public

Device ID: APf0f7.5519.944e Entry address(es): Platform: cisco AIR-CAP3502E-A-K9 , Capabilities: Trans-Bridge Interface: GigabitEthernet2/0/4, Port ID (outgoing port): GigabitEthernet0 Holdtime : 139 sec

- Create trigger for Device 'CISCO_AP', match on reported CDP name
 - After 'device' key word, enter exactly as it appears above
 - "XXX" is for the spaces after the name. You must add those

```
Switch#configure term
Switch(config)#
macro auto trigger CISCO_AP
  device cisco AIR-CAP3502E-A-K9XXX
  exit
Switch(config)# macro auto execute CISCO_AP builtin CISCO_AP_AUTO_SMARTPORT
```



• Requirement:

- Automatically configure IP Cameras and Access points
- Strategy
 - ASP only for uncommon devices (IP Camera and Access Points)
 - Default for IP Phone with Desktop
- Override built-in macro for IP Camera, and Access Points



Auto Smart Ports Use Case - Configuration

```
! Default Interface Config
spanning-tree portfast default
spanning-tree portfast bpduguard default
interface range GigabitEthernet1/0/1-48
switchport access vlan 100
switchport mode access
switchport voice vlan 400
no logging event link-status
srr-queue bandwidth share 1 65 10 25
srr-queue bandwidth shape 20 0 0 0
priority-queue out
service-policy input POLICE-MARK-DSCP
```

```
macro auto execute CISCO WIRELESS LIGHTWEIGHT AP EVENT
  if [[ $LINKUP -eq YES ]]; then
    conf t
      interface $INTERFACE
        macro description $TRIGGER
        logging event link-status
        switchport access vlan 300
        no switchport voice vlan 400
        no service-policy input POLICE-MARK-DSCP
        mls gos trust dscp
      exit
    end
  fi
  if [[ $LINKUP -eq NO ]]; then
    conf t.
      interface $INTERFACE
        no macro description $TRIGGER
        switchport access vlan 100
        switchport voice vlan 400
        no mls qos trust dscp
        service-policy input POLICE-MARK-DSCP
        no logging event link-status
      exit
    end
  fi
```

Override built-in LWAP Macro

Auto Smart Ports Use Case – Configuration (2)

```
macro auto mac-address-group DMP EVENT
  oui list 000180
macro auto execute DMP EVENT {
  if [[ $LINKUP -eq YES ]]; then
    conf t
      interface $INTERFACE
        macro description $TRIGGER
        switchport access vlan 250
        no switchport voice vlan 400
        logging event link-status
      exit
    end
  fi
  if [[ $LINKUP -eq NO ]]; then
    conf t.
      interface $INTERFACE
        no macro description $TRIGGER
        switchport access vlan 100
        switchport voice vlan 400
        no logging event link-status
      exit
    end
  fi
                                          and/or its affiliates. A
```

! Override built-in DMP Macro

Override built-in security Camera Macro

```
macro auto mac-address-group SEC CAM EVENT
  oui list 78843c
macro auto execute SEC CAM EVENT {
 if [[ $LINKUP -eq YES ]]; then
   conf t
      interface $INTERFACE
        macro description $TRIGGER
        switchport access vlan 500
        no switchport voice vlan 400
        logging event link-status
      exit.
    end
  fi
  if [[ $LINKUP -eq NO ]]; then
   conf t
      interface $INTERFACE
        no macro description $TRIGGER
        switchport access vlan 100
        switchport voice vlan 400
        no logging event link-status
      exit.
    end
  fi
```

Ciscolive!

Auto Smart Ports Use Case – Configuration (3)

! Global and other ASP configuration
· !
· !
! Disable macros on Uplink Interfaces
· !
- !
interface range Te1/1/1-2
no macro auto processing
!
· !
! Auto SmartPort Global Config
· !
! Disable all auto macros except LWAP and anything that references a MAC Address
macro auto global control device lightweight-ap mac-address
! Disable the last-resort trigger
no macro auto global control trigger last-resort
! Enable auto-smartports globally
macro auto global processing



Auto Smart Ports – Summary

Main Concepts Of Auto Smart Ports

- "Auto Smartports: dynamically configures Ethernet ports based on the device type detected"
- ASP uses Device MAC, CDP/LLDP, DHCP options to detect device type
- Built-In Macros for known devices
 - Based on best practices
- Extendable for more devices





Questions?

Up Next : Embedded Event Management (EEM)



Agenda

- Context Why Smart Operations?
- Smart Install
- Auto Smartports
- EEM
 - Feature overview
 - Basic concepts
 - Script format options
 - Use Cases
 - Applet solution
 - Tcl Policy Solution





© 2014 Cisco and/or its affiliates. All rights reserved.

What is Embedded Event Manager (EEM)?

- Flexible and Powerful tool within Cisco IOS Software
- Takes action on user enabled system events
- Events trigger the execution of user defined set of actions
 - User defined actions written in CLI or Tool Command Language (Tcl)
- Consistent behaviour across Catalyst switches and Cisco Routers
- EEM: Catalyst switches with IP Base feature set and above



© 2014 Cisco and/or its affiliates. All rights reserved.

- Automate operational activities done manually
- Change the behaviour of Catalyst Switch or Cisco Router
 - Customise switch or router behaviour
 - Automatically apply workarounds (aka Fix bugs)
 - Change configuration dynamically
- Notify network admin on event
 - Eg: Send email on temperature threshold crossing



Why use Embedded Event Manager

Do You Read syslog msgs Regularly???

- EEM can read syslog msgs for you.
- EEM can perform actions for you
- You don't have to read syslogs!



Embedded Event Manager

Event Detectors Supported





EEM Event Detectors and EEM Policies



© 2014 Cisco and/or its affiliates. All rights reserved.

Smartinstall Limitation Workaround

- Problem: Native Vlan Mismatch blocks new client from SmartInstall
- Solution: EEM script changes Interface level configuration to match client
- EEM triggered by syslog msg
 - "CDP-4-NATIVE_VLAN_MISMATCH"
- EEM solution uses Applet Policy
 - As opposed to TCL Policy



EEM – Native Vlan Mismatch Use Case(2)

Potential Smartinstall Limitation Workaround

 Smart Install requires VLAN 1 continuity from Director to clients



- New client switches require VLAN 1
- CDP VLAN Mismatch SysLog event
 - EEM on Aggregation switch detects
 - EEM Applet temporarily enables
 VLAN 1 on that port
- Same applet re-establishes correct VLAN ID after new client Install

Cisco Public



© 2014 Cisco and/or its affiliates. All rights reserved.

EEM SFP Removal

Interface Level SFP Configuration

- Problem: On SFP transceiver removal, IOS removes SFP interface level configuration
 - Desired behaviour is interface level configuration remains
 - Interface speed and duplex configuration is saved in "startup-config"
- Solution: Use EEM to detect SFP insertion, and reapply desired interface level SFP configuration
- EEM triggered by syslog msg
 - "%LINK-3-UPDOWN"
- EEM solution uses Tcl Policy
 - As opposed to an Applet



EEM SFP Removal

Interface Level SFP Configuration

- Speed and Duplex configurations lost on SFP removal
 - 1000 Base-T (copper) and 100 Base-FX SFPs have embedded PHYs
- Interface speed & duplex cleared SFP removal
- SFP insertion, speed & duplex configuration is not recovered

 LinkUpApplyConfig Tcl policy that monitors SFP link-up event



Speed and duplex config automatically re-applied to SFP interface

LinkUpApplyConfig.tcl can be downloaded at the following hyperlink:

https://supportforums.cisco.com/docs/DOC-23267



BRKCRS-3090

Cisco Public

EEM Tcl Policy



LinkUpApplyConfig Script Walkthrough: Body of Script

- Retrieve event details:
 - Check the event is related to a physical interface
- Compliance with environment variables
 - Check the event is related to a selected SFP (example only 100 BaseFX media type)
 - Retrieve interface startup-config commands that comply with desired commands (example only speed settings)
- Apply the selected startup-config commands to the interface
- Raise a SysLog event to track script completion

LinkUpApplyConfig.tcl can be downloaded at the following hyperlink: https://supportforums.cisco.com/docs/DOC-23267



EEM with Flexible NetFlow

Problem: CPU processing required to respond to packets with TTL values of one or less.

•(using TTL-exceeded packets)

Cannot forward a packet with a TTL value Less than one.

Results in a Denial of Service attack

- NetFlow Counters available for EEM
- E.g. look for packets with Time To Live (TTL) less than or equal to 1.
- EEM can also be configured to start a wireshark capture



Flexible NetFlow Configuration

flow record ttl match ipv4 ttl match ipv4 source address match ipv4 destination address collect counter bytes collect counter packets collect timestamp sys-uptime first collect timestamp sys-uptime last flow monitor ttl record ttl cache timeout inactive 20 cache timeout active 30 interface GigabitEthernet8/47 switchport access vlan 50 switchport mode access ip flow monitor ttl input

```
EEM Configuration
```

```
event manager applet ttl
  event nf monitor-name "ttl" event-type create event1 entry-
value "2" field ipv4 ttl entry-op lt
```

```
action 1.0 syslog msg "TTL=1 frames from $_nf_source_address to
$_nf_dest_address detected."
```

```
action 2.6 cli command "conf t"
action 2.7 cli command "int gi 2/2"
© 2014 C action 2.8 cli command "shut"
```

BRKCRS-3090
EEM with Flexible NetFlow - actions

Example:

action 1.0 syslog msg "flow record with low TTL"



Reload the system

Run a pre-registered policy

Execute a CLI command

Modify a counter value

Force a software switchover

Foreach loop, if condition, else condition

Gets line of input from active tty

Set/Increment/decrement a variable

Obtain system specific info

Send an email

Publish an application specific event

Puts data to active tty

Regular expression match

Specify value for the SNMP get request

Send an SNMP trap

String commands

Log a syslog message

Read/set a tracking object

While loop

Wait for a specified amount of time

More customised requirement can be done through Tcl scripts

Embedded Event Manager

Applet vs. Tcl Policy



- EEM Applet
- Easier programming language
- Can be seen as part of the switch config and modified/tweaked online
- Limited regexp capabilities
- If goal is too complex can become cumbersome



- All Tcl built-in powerful functionalities
- Expandable with existing libraries
- Better for complex solutions



Cisco Beyond - Product Extension Community

EEM Scripting Community

- Open source scripts, share, upload, download, learn by example
- Categories include: Ntwk mgmt., Diagnostics, Routing, QoS, High availability, User interface, Security etc.
- Comments, ratings, community managed forum



http://cisco.com/go/ciscobeyond



Other EEM Support Resources

- EEM Cisco.com web site: <u>http://www.cisco.com/go/eem</u>
- NetPro Forum (<u>http://forum.cisco.com/eforum</u> /servlet/NetProf?page=main)
 - -- Search the forum for EEM related discussions
 - -- Post your question to get answer from EEM experts

 Email <u>askabouteem@cisco.com</u>



Embedded Event Manager – Summary

- Built-in in IOS
- Dynamic problem solving
- Take action: Don't wait for next IOS release
- Manageable Learning Curve Support and Examples online
- Different Scripting Options, for simple and complex scenarios
- Questions ???





© 2014 Cisco and/or its annales. All rights reserved.

- Smart Operations –tools available in IOS today
- Smart Install automate the process of installing switches
- Auto Smartports Device based automated configuration
- EEM –event based dynamic network configuration
- Questions?



Smart Operations: Automates the trivial and repetitive tasks

Where can you use more Automation?



BRKCRS-3090

© 2014 Cisco and/or its affiliates. All rights reserved.

Ciscolive!



Q & A

Complete Your Online Session Evaluation

Give us your feedback and receive a Cisco Live 2014 Polo Shirt!

Complete your Overall Event Survey and 5 Session Evaluations.

- Directly from your mobile device on the Cisco Live Mobile App
- By visiting the Cisco Live Mobile Site <u>www.ciscoliveaustralia.com/mobile</u>
- Visit any Cisco Live Internet Station located throughout the venue

Polo Shirts can be collected in the World of Solutions on Friday 21 March 12:00pm - 2:00pm



Learn online with Cisco Live!

Visit us online after the conference for full access to session videos and presentations.

www.CiscoLiveAPAC.com



Ciscolive!



Backup

vstack Commands

show vstack status – State of all managed Clients

2901_Director# Product= HLD - On-hold DNY - Denied NSI - Non Smart Install Image Upgrade: c - in progress Config Upgrade: c - in progress Config Upgrade: c - in progress Device Address Product-ID IP_addr Hostname Status Develoe MAC Address Product-ID IP_addr Hostname Status 0 0026.cb27.6f58 CISC02901/K9 15.15.15.15 2901_Direc Director Director 2 9c4e.207c.1800 WS-C29606-8TC-L 1.1.1.3 2960_Sales ACT I C 2960_Sales ACT I C					
Config Upgrade: c - in progress C - done x - failed Director Database: DevNo MAC Address Product-ID IP_addr Hostname Status 0 0026.cb27.6f58 CISC02901/K9 15.15.15.15 2901_Direc Director 1 9c4e.207c.1800 WS-C2960G-8TC-L 1.1.1.3 2960G_temp ACT I C 2 9c4e.2059.f680 WS-C2960G-8TC-L 1.1.1.4 C3750G ACT I C 3 0015.c6e8.6480 WS-C2960G-8TC-L 1.1.1.5 Switch ACT I C 2901_Director# mmected 2:47:15 V100 9600 8-N-1 SCROLL CAPS NUM Capture Print echo	2901_Director# 2901_Director# 2901_Director# 2901_Director# 2901_Director# 2901_Director# 2901_Director# 2901_Director# 2901_Director# 2901_Director# 2901_Director# 2901_Director# Device Status: ACT - HLD - Tmage Upgrade: j - j	ack status Active On-hold n progress	INA - Inactive DNY - Denied I - done	PND - Pending NSI - Non Smar X - failed	Update t Install
0 0026.cb27.6f58 CISC02901/K9 15.15.15.15 2901_Direc Director 1 9c4e.207c.1800 WS-C2960G-8TC-L 1.1.1.3 2960G_temp ACT I C 2 9c4e.2059.f680 WS-C2960G-8TC-L 1.1.1.2 2960_Sales ACT I C 3 0015.c6e8.6480 WS-C3750G-16TD 1.1.1.4 C3750G ACT I C 4 9c4e.2082.d280 WS-C2960G-8TC-L 1.1.1.5 Switch ACT I C 2901_Director# 1.1.1.5 Switch ACT I C	Config Upgrade: c - i Director Database: DevNo MAC Address	n progress Product-ID	C – done IP_addr	x - failed Hostname	Status
ZYU1_Director# nnected 2:47:15 VT100 9600 8-N-1 SCROLL CAPS NUM Capture Print echo	0 0026.cb27.6f58 1 9c4e.207c.1800 2 9c4e.2059.f680 3 0015.c6e8.6480 4 9c4e.2082.d280	CISC02901/K9 WS-C2960G-8TC- WS-C2960G-8TC- WS-C2960G-8TC- WS-C3750G-16TE WS-C2960G-8TC-		== 2901_Direc 29606_temp 2960_Sales C37506 Switch	Director ACT I C ACT I C ACT I C ACT I C ACT I C ACT I C
nnected 2:47:15 VT100 9600 8-N-1 SCROLL CAPS NUM Capture Print echo	2901_Director#				
	onnected 2:47:15 VT100	9600 8-N-1 SCROLL	CAPS NUM Capture	Print echo	



Simple Smart Install Configuration Example on Catalyst Switch (1/2)

1) Enable Smart Install on the Director

Director# config terminal Director(config)# vstack director 10.0.0.33 Director(config)# vstack basic

2) Configure the DHCP scope for Smart Install Client switches: (OPTIONAL)

Director(config)# vstack dhcp-localserver pool1
Director(config-vstack-dhcp)# address-pool
Director(config-vstack-dhcp)# default-router
Director(config-vstack-dhcp)# file-server 10.0.0.33
Director(config-vstack-dhcp)# exit
Director(config)# ip dhcp remember
Director(config)# end

10.0.1.0 255.255.255.0 10.0.0.33



Simple Smart Install Configuration Example on Catalyst Switch (2/2)

3) Configure the **default** image and configuration :

```
Director# config terminal
Director(config)# vstack image flash:c2960-lanbase-tar.122-53SE.tar
Director(config)# vstack configuration
flash:2960lanbase_configuration.txt
Director(config)# end
```

Power on the Brand new switch or Do "write erase" on client switch and reload

!!! Do not touch console on client**!!!!**



BRKCRS-3090

Smart Install Config Example (1)

```
Using Vlan 1. The Director layer 3 interface.
111
interface Vlan1
 ip address 10.20.244.254 255.255.255.0
ip classless
ip route 0.0.0.0 0.0.0.0 10.20.244.1
ip http server
ip http secure-server
!!!! Match on Where the client connects into the Director Network
vstack group custom conn-stack1 connectivity
 image tftp://10.20.244.68/Imagelists/c3750e-universalk9-tar.122-58.SE1.tar
 config tftp://10.20.244.68/Imagelists/3750e-172-config.txt
match host 10.20.244.254 interface GigabitEthernet1/0/2
                                                               Match Statement
!!!!! Match on the Product ID (not built in)
vstack group custom IE-3000-4TC product-id
 image tftp://10.20.244.68/Imagelists/ies-ipservicesk9-tar.122-58.0.66.SE1.tar
 config tftp://10.20.244.68/Imagelists/IE config.txt
match IE-3000-4TC
                            Match Statement
```



Sample(2)

```
!!!! Built in group, no explicit match statement required
vstack group built-in 2960 24poe
image tftp://172.20.244.68/Imagelists/c2960-lanbasek9-tar.122-58.SE1.tar
config tftp://172.20.244.68/Imagelists/2960-172config.txt
vstack group built-in 2960 24poe-lanlite
image tftp://172.20.244.68/Imagelists/c2960-lanlitek9-tar.122-58.SE1.tar
config tftp://172.20.244.68/Imagelists/2960-172config.txt
!!!! Director acting as DHCP Server for Clients
!!!! Smart Install Director DHCP Server needs its own pool.
vstack dhcp-localserver pool172
address-pool 172.20.244.0 255.255.255.0
file-server 172.20.244.68
default-router 172.20.244.254
!!!!!!! These next two enable SmartInstall called "vstack"
vstack director 172.20.244.254
vstack basic
```

Configure Vstack DHCP Pool

Turn Vstack On!!!



© 2014 Cisco and/or its affiliates. All rights reserved.

Port Configuration Change Details

Current CVD recommendation

interface Port-channel101 description TO new client switches switchport

switchport trunk encapsulation dot1q switchport trunk native vlan 4001 switchport trunk allowed vlan 2-17,4093 switchport mode trunk logging event link-status logging event bundle-status

Change to..

interface Port-channel101 description TO new client switches switchport switchport trunk encapsulation dot1q switchport access vlan 4093 !! VLAN 4093 is Smart Install VLAN !! switchport trunk native vlan 4001 switchport trunk allowed vlan 2-17,4093 switchport mode trunk

- Configuration changes applicable to physical ports as well
- With new configuration, the client switch negotiates the mode to 'access' and gets IP on the access vlan

 Smart Install works as before without vlan 1 being enabled on the Director and other switches

• Tested in the SBA and UABU TME lab and it works as expected.

Auto Smart Port – Operational Change

	To this
<pre>From this Switch(config) # interface range Fa0/1 - 24 description IP Phone Connection switchport access vlan 3 switchport mode access switchport port-security maximum 3 switchport port-security maximum 2 vlan access switchport port-security aging time 1 switchport port-security aging time 1 switchport port-security aging type inactivity load-interval 30 auto qos voip cisco-phone storm-control broadcast level pps 1k storm-control action trap spanning-tree portfast spanning-tree bpduguard enable ip dhcp snooping limit rate 15 </pre>	<pre># macro auto global processing # # macro auto execute CISCO_PHONE_EVENT \ builtin CISCO_PHONE_AUTO_SMARTPORT \ ACCESS_VLAN=3 VOICE_VLAN=10</pre>



Auto Smart Ports – Built in Macros

Built-in Macros

- CISCO_AP_AUTO_SMARTPORT
- CISCO_DMP_AUTO_SMARTPORT
- CISCO_IP_CAMERA_AUTO_SMARTPORT
- CISCO_LWAP_AUTO_SMARTPORT
- CISCO_PHONE_AUTO_SMARTPORT
- CISCO_ROUTER_AUTO_SMARTPORT
- CISCO_SWITCH_AUTO_SMARTPORT
- Built-in Triggers
 - CISCO_DMP_EVENT
 - CISCO_IPVSC_EVENT
 - CISCO_PHONE_EVENT
 - CISCO_ROUTER_EVENT
 - CISCO_SWITCH_EVENT
 - CISCO_WIRELESS_AP_EVENT
 - CISCO_WIRELESS_LIGHTWEIGHT_AP_EVENT



Auto Smart Ports - Terms and Definitions

macro:

- Set of configuration commands referred as a single unit.
- event:
 - That which can cause an action where action here could be application of a macro on an interface. e.g.: CDP or LLDP based device detection.

trigger:

- Identifiers used to map the events to macros.
- The trigger could be user-defined or built-in.
- eg: Switch discovering a device through CDP is an event, which will result in a built-in CISCO_SWITCH_EVENT trigger.
 - Invoking this trigger results in execution of the mapped function or macro.

mapping:

- Refers to a linkage established between a trigger and a macro.
- The mapping could be a built-in or user-defined.
- **OUI**: Organisationally Unique Identifier, which is the upper 3 bytes of the 6 byte mac-address.



Auto Smart Ports – MAC Based Macro

 Use MAC OUI for low intelligence devices (eg: printers, cameras, ...)

```
Switch(config)# macro auto mac-address-group Xerox_printer_OUI
  oui list 0000AA
  exit
```

```
Switch (config) #macro auto execute Xerox printer OUI
if [[ $LINKUP -eq YES ]]
  then conf t
 interface $INTERFACE
  description HP printer OUI macro
  switchport
  switchport mode access
  switchport access vlan data vlan
  spanning-tree portfast
  exit
 end
fi
 if [[ $LINKUP -eq NO ]]
  then conf t.
  interface $INTERFACE
  switchport access vlan data vlan
  no spanning-tree portfast
  no description
  exit
  end
fi
```

EEM with Flexible NetFlow

Example:

Switch#event manager applet test

event nf monitor-name "test" event-type update event1 entry-value "1000" field counter bytes rate-interval 15 entry-op gt event2 entry-value "192.168.1.1" field ipv4 destination address entry-op eq



IPv4	IPv6	Datalink	
Destination IP addr	Destination IP addr	dot1q	
DSCP	DSCP	Source MAC address	
Precedence	Flow-label	Destination MAC address	
Protocol	Hop-limit		
Source IP addressr	Next-header	Bytes	
ToS	Precedence	Packets	
Total-length	Protocol		
TTL	Source IP address		
	Traffic-class		
		Cisco	

© 2014 Cisco and/or its affiliates. All rights reserved.

#