# TOMORROW starts here.





# IOS Service Discovery Gateway Simplify Mobile Device Deployments in Enterprise Networks

BRKRST-2643

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#### **Session Abstract**



Have you ever experienced problems with service discovery on Apple devices when they reside on other subnets? Not seeing your Apple TV or printer? Fear not! Service Discovery Gateway is here to the rescue! With the proliferation of mobile devices, tablets and smartphones (also BYOD) in enterprise networks users might fail to discover services like printers, displays, and media servers among others. This is a major problem faced by many enterprise networks today and is especially acute in education and healthcare networks. Cisco is introducing a new solution in IOS and IOS XE for converged wireless and wired access that allows users to discover services overcoming those existing boundaries to unleash the true potential of BYOD. This session will introduce Cisco's new solution for enterprise-wide service discovery enhancing the Zeroconf protocol family that is widely used especially in Apple products.



## **Session Objectives**



At the End of This Session, Participants Should:

- Understand what Service Discovery is
- Understand why this is a problem in todays networks
- Understand how Service Discovery works
- Know about the Service Discovery Gateway and how it addresses the described problem
- Can design and configure a SDG with filters
- Understand the benefit of deploying a SDG in a wired / wireless network and how it enhances the BYOD experience



#### Agenda

- Introduction
- IOS Service Discovery Gateway
- Implementation: How does it work?
- Configuration
- Topology Considerations
- Best Practice Recommendations
- Conclusion















#### Introduction

#### What is this about?

- BYOD: Massive influx of consumer devices to be placed on Enterprise networks
- Consumer devices are typically made to work within a single Layer 2 domain in the home
- Customer expect to have the same type of services in the Enterprise / Campus that they do at home however across L3 boundaries
- Device types include mobile devices (iOS, Android), printers, cameras, PCs etc.





"Bonjour technologies do not work in a scalable, sustainable fashion between different IP subnets"

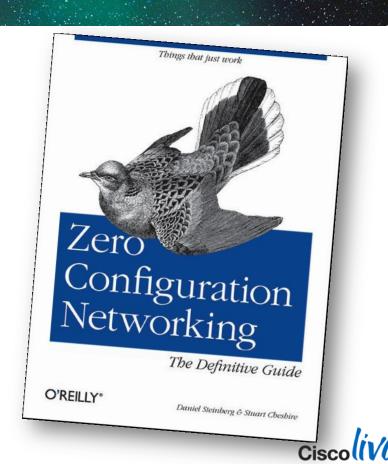


Educause Higher Ed Wireless Networking Admin Group Petition —761 Signatures



#### What is Zeroconf?

- Zero Configuration Networking
- "To enable communications of hosts and services on a network that may not contain configuration services such as DNS and DHCP without needing a guy in a white lab coat."
- Three components of the Zeroconf architecture
  - 1. Addressing
  - 2. Naming
  - 3. Discovery
- Available on Safari Books



http://www.zeroconf.org/

#### Where is Zeroconf Available?

# Personal Computer Operating Systems

- Windows
- Mac OS X
- Linux

#### Access Points

Appliances & Networking

Switches

Printers

Routers

#### **Mobile Devices**

- Smartphones
- Tablets
- Android / iOS based

# Examples, non-conclusive lists

#### **AV Equipment**

- Speakers
- Cameras
- Displays
- AV Receivers

#### Software

- Applications
- Network Management Software



# What is Service Discovery?

#### A subset of Zeroconf

- DNS-SD defined by RFC 6763 "DNS-Based Service Discovery"
- Typically transported via multicast DNS (mDNS)
- mDNS defined in RFC 6762 "Multicast DNS"

#### Dynamically find resources like Printers or Displays

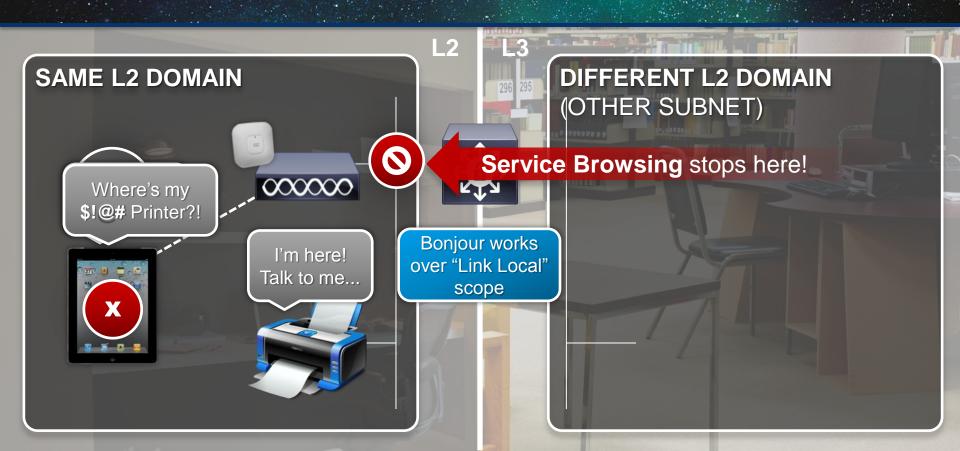
- No central infrastructure required (no DHCP, no DNS, ...)
- Works on link-local addresses, if need be

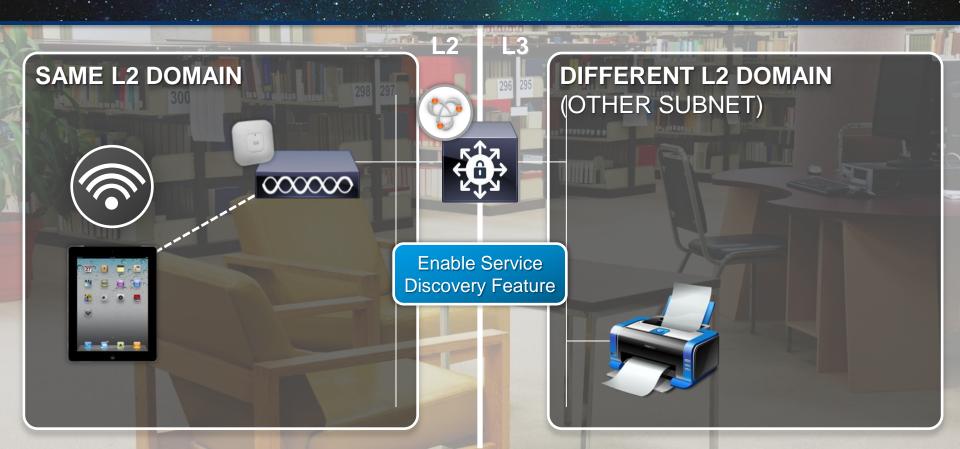
#### RFC says it should be IP address family agnostic

- IPv4
- IPv6

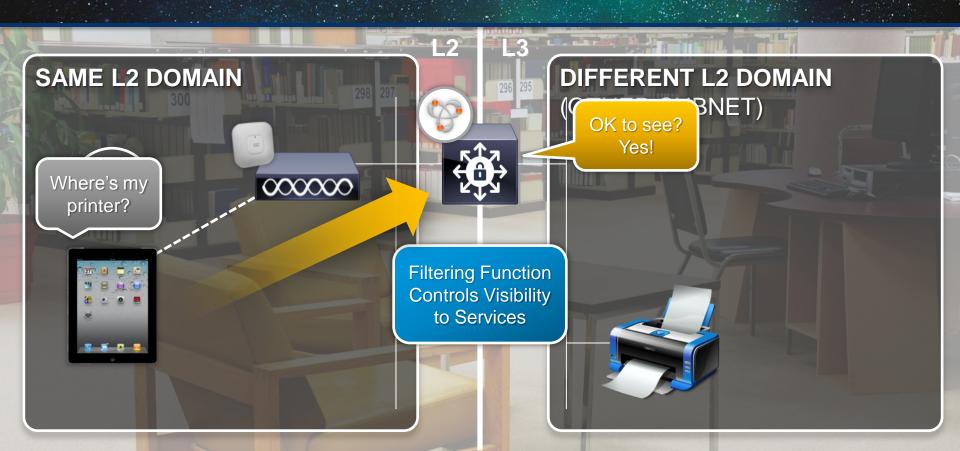


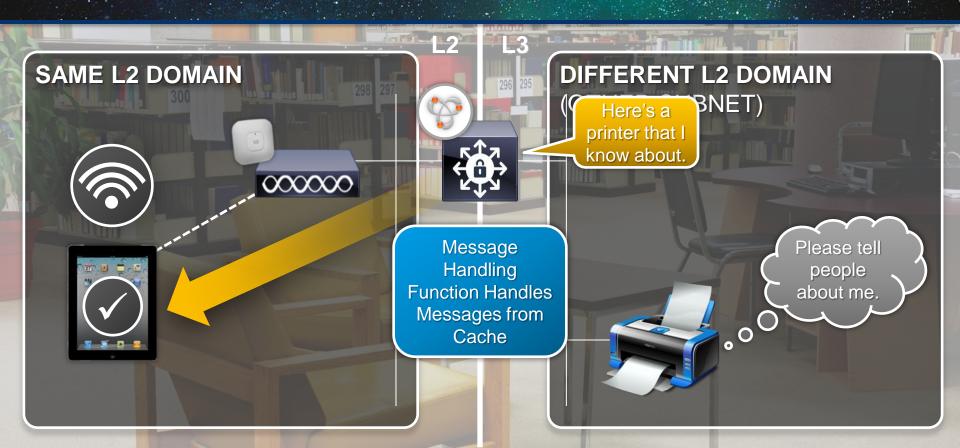
# The Issue Explained





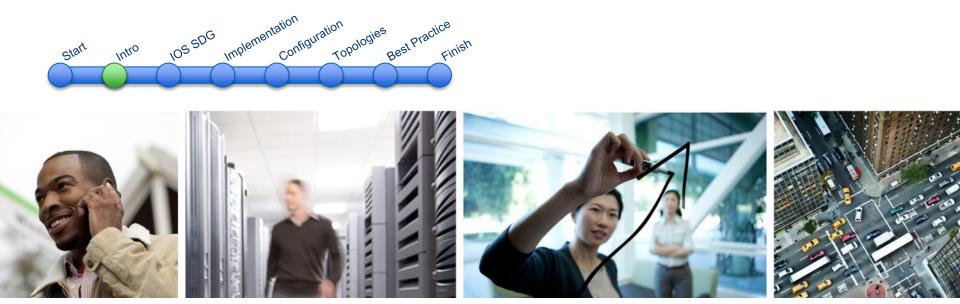












# Introducing: IOS Service Discovery Gateway

# **IOS Cisco Service Discovery Gateway**

- Enables Zeroconf service discovery across VLANs
  - Easy to manage
  - Designed to scale
  - Transparent to consumer devices
  - IPv4 and IPv6
- Network-wide solution
- Enhances BYOD on the campus
- Can be combined with role-based access control, 'Better Together'

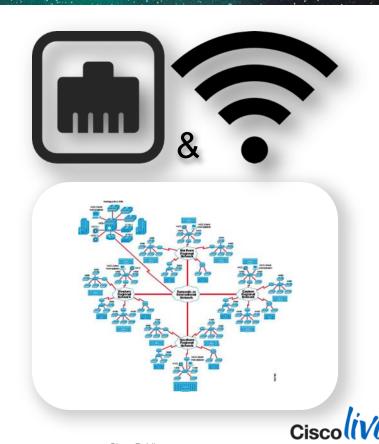




#### Where is this Needed?

#### Outside your home...

- Wired / Wireless
  - Printers / handheld devices
  - Displays (Apple TVs), ...
- Large-Scale Environments
  - Buildings with multiple floors
  - General L2 segregation using VLANs
- Combination of both



# Service Discovery vs. Access Control

- Service Discovery
  - Is your Phone Book. What is Mr. Printer's number?
  - Can I call Mr. Printer?
- Access Control
  - Phone book needed if known number?
  - Do we allow the phone call?
- Better Together
  - use the phone book for easy lookup (Service Discovery)
  - Use 'caller screening' for security (e.g. ACLs)







# **Benefits and Considerations**

Benefits	Considerations
Eliminate Boundaries. Allow service discovery crossing VLAN boundaries	Topology Support: Current implementation supports only one hop (access devices connected to a distribution switch)
Granular application of filters. On either a global or per-interface basis	<b>Filtering</b> per segment. Role Based Access will be addressed in a later phase
Control of advertised and consumed services. Like with ACLs, the visibility of services can be controlled	<b>No Hierarchy.</b> Flat namespace implied by protocol specification
Supports both IPv4 and IPv6	Endpoints may have difficulties with longer lists
Simultaneous integrated wired and wireless network support	
BYOD readiness – the service is transparent to end devices	











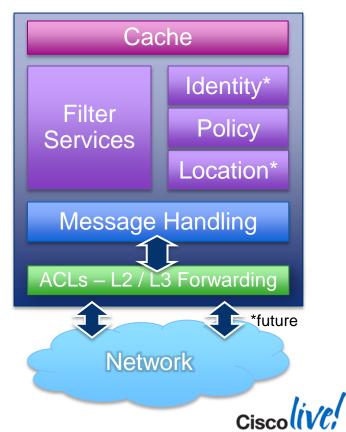




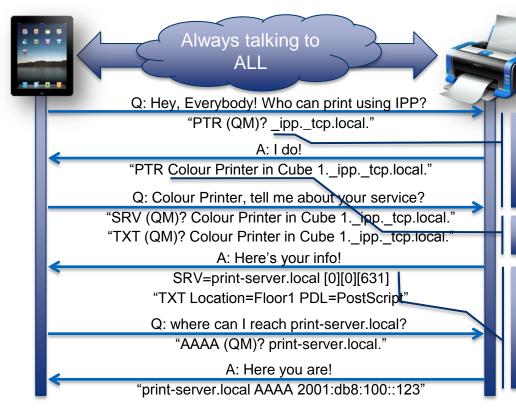
# **Implementation**

# **Service Discovery Gateway Architecture**

- Cache / Directory of available services
- Filter Services
  - Permit / Deny globally -or- on per-interface basis
  - Inbound & outbound filters
  - Service Types and Instances
  - Wildcarding / Regular Expressions
  - ACLs for mDNS
- Process mDNS message-set
  - Includes Proxy functions
- Combination with other technologies
  - RBAC with ACLs / SGTs / SGACLs
  - Unicast / multicast forwarding



# **Service Discovery "Conversation"**



RFC 2782 (DNS SRV Service Types) and RFC 6355 (Service name and Port numbers)

Service Name, Unicode, Descriptive

- SRV record contains the hostname and port where the service can be reached
- TXT record has additional info describing the service.

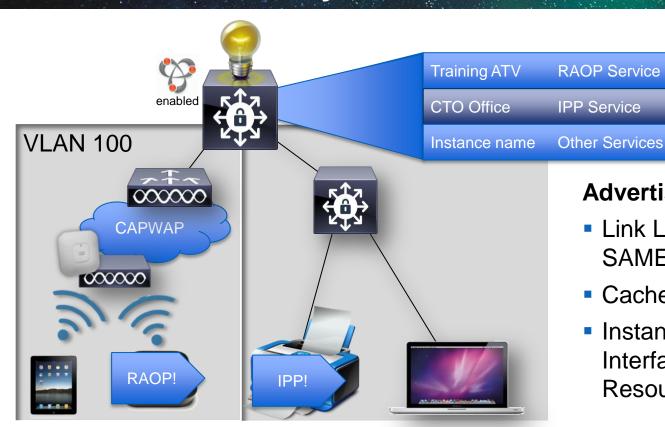






# SDG Demonstration Video #1

## **Service Discovery Across Subnets**



#### **Advertisement**

 Link Local Multicast seen in SAME VLAN only

**VLAN 100** 

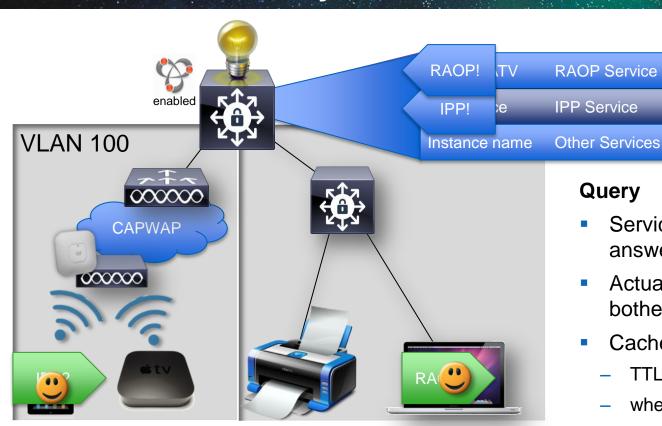
**VLAN 200** 

**VLAN XYZ** 

- Cached at Gateway
- Instance Name, Type,
   Interface Name, TTL,
   Resource Record data etc.



# **Service Discovery Across Subnets**



#### Query

Service query seen and answered by Gateway

**VLAN 100** 

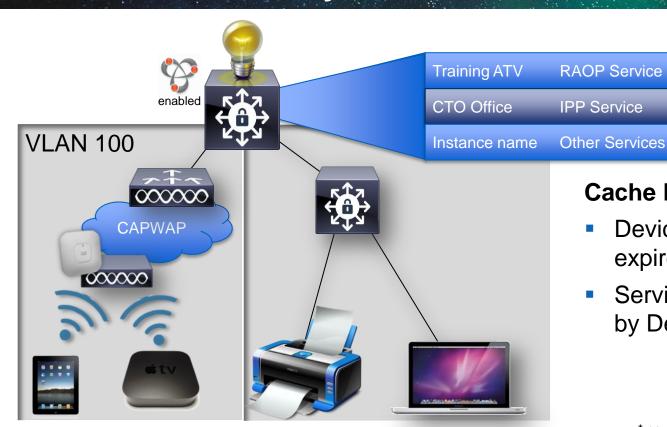
**VLAN 200** 

**VLAN XYZ** 

- **Actual Service Owner not** bothered
- Cache maintenance:
  - $\mathsf{TTL}$
  - when provider goes offline



## **Service Discovery Across Subnets**



#### Cache Entry removed when

**VLAN 100** 

**VLAN 200** 

**VLAN XYZ** 

- Device disappears / TTL expires
- Service is explicitly removed by Device\*



# **Service Discovery Gateway for Cisco IOS**

- Initial Release Features
  - Gateway service at Layer 3, proxy across Layer 3 boundaries
  - Wired and wireless VLANs
  - mDNS service-based filters on ingress and egress, per VLAN
  - Build cache, cache management
  - Role-Based Access Control (Phase 1)
  - Design target: Support for up to 10,000 services per gateway, no pre-set limit for number of clients per service
- At-a-Glance "What is Zero Configuration Networking?"
  - CCO (Jul 2013)
  - Includes "What is The Cisco Service Discovery Gateway?"
  - http://www.cisco.com/en/US/partner/products/hw/switches/ ps4324/product\_at\_a\_glance\_list.html





# **Service Discovery Gateway for Cisco IOS**

#### **Platform Support**

- Catalyst 3k and 4k / Sup7E platforms
   15.2(1)E and 3.5.0E
- Catalyst 3650 and 3850
   33.0SE
- Catalyst 5760 Wireless LAN Controller
   3.3.0SE
- Catalyst 650015.1(2)SY
- ISR-G2 15.4(1)T
- ASR 1000



#### **Release Documentation**



- Catalyst 6500
  - http://www.cisco.com/en/US/docs/ios-xml/ios/ipaddr\_dns/configuration/15-sy/dns-15-sy-book\_chapter\_0100.html
- Catalyst 4500
  - http://www.cisco.com/en/US/docs/ios-xml/ios/ipaddr\_dns/configuration/15-e/dns-15-e-book.html
- Catalyst 3650, 3850 and 5760 WLC
  - http://www.cisco.com/en/US/docs/switches/lan/catalyst3850/software/release/3se/multicast/configuration\_guide/b\_mc\_3se\_3850\_cg\_chapter\_010100.html
- Catalyst 3750-E, Cisco 3750-X and 3560-X
  - http://www.cisco.com/en/US/docs/ios-xml/ios/ipaddr\_dns/configuration/15-e/dns-serv-disc-gtw.html
- ASR 1000
  - http://www.cisco.com/en/US/docs/routers/asr1000/release/notes/asr1k\_feats\_important\_notes\_311 s.html
- ISR
  - http://www.cisco.com/en/US/docs/ios-xml/ios/ipaddr\_dns/configuration/15-mt/Service-Discovery-Gateway.html















# Configuration

## **mDNS Filters**

#### What is it?

- Filters are like ACLs for mDNS
- Define what service types, message types or instances are allowed to be learned
- Applied globally or on a per-Interface basis
- Default is Deny!

#### How does it work?

- match on
  - service-type
  - service-instance
  - message-type
- either deny, permit
- sequenced
- uses regular expression (instance & type)



```
service-list mdns-sd <name> {permit|deny} <sequence_number>
  match message-type {query|announcement|any}
  match service-instance <instance-name>
  match service-type <DNS service type string>
!
```

#### Filter Definition / Example

- First Match, Logical 'AND' of Matches
- Use of RegExp for Strings
- Service-Type
  - matches the SRV advertisements and queries
  - "\_ipp.\_tcp" (Printing), "\_xmpp.\_tcp" (Jabber)
- Service-Instance
  - matches the explicit service instance (service name)
  - services instances can use Unicode, White Space etc.
  - "myfånçy printer in røøm 123.\_ipp.\_tcp"
- Message-Type
  - Enumeration
  - 'any', 'query' or 'announcement'

• Inbound Filter denies AirPlay Services, allow all the rest:

```
service-list mdns-sd limited deny 10
match message-type announcement
match service-type raop\. tcp
service-list mdns-sd limited deny 20
match message-type announcement
match service-type airplay\. tcp
service-list mdns-sd limited permit 30
match service-type .*
```



## **mDNS Proxy**

#### What is it?

- Enables mDNS service extension
- Filters define what gets proxied and what not (in / out)
- Interface Filters take Precedence over Global Filters

```
service-routing mdns-sd
  service-policy <service-list> in
  service-policy <service-list> out
end
```

#### How does it work?

- Enabled globally
- Can be overridden per Interface



```
interface Vlan100
ip address 172.16.31.4 255.255.255.0
  ipv6 address 2001:DB8:1:100::/64 eui-64
  ipv6 enable
  ipv6 eigrp 100
  service-routing mdns-sd
  service-policy permit-all IN
  service-policy permit-all OUT
end
```



#### **Active Query**

#### What is it?

Periodic polling of services

- Keeps cache content fresh
- Globally defined
- Queries on all L3 interfaces

```
service-list mdns-sd AQ query
  service-type _airplay._tcp
!
service-routing mdns-sd
  service-policy-query AQ 900
!
```

#### How does it work?

Ask for services

- Defined using a service-list
- Timer from 60 to 3600 seconds





#### Redistribution

- Redistribution is **flooding** of service announcements (remove / add of services)
- Configured per interface
- ENABLED: announcements will be forwarded to other interfaces instantly

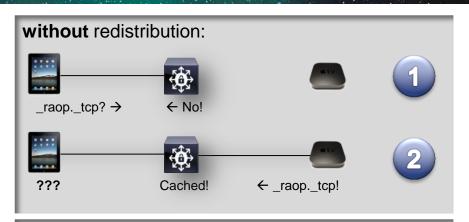
Pro: quicker update of client info

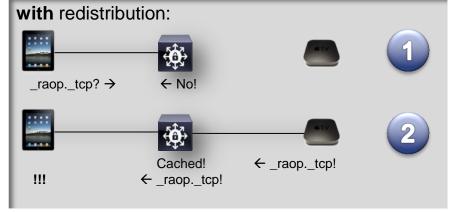
**Con:** more announcements / multicasts

 DISABLED: only a query by a client will result in a response by the cache

**Pro:** less announcement traffic

**Con:** clients may use outdated information (until it times out) or don't see new services instantly





### Redistribution (cont.)



Best Practice: <u>Don't turn on</u> Redistribution of Service Announcements

- NOT required to extend services across subnets
- Active Query sufficient most of times
- Can cause Multicast storms
- Should only be enabled if needed
- Control with specific filters (OUT)

Here's how to turn them on:

```
interface Vlan100
[...]
service-routing mdns-sd
redistribute mdns-sd
end
```









**Topology Support & Inter-Operability** 

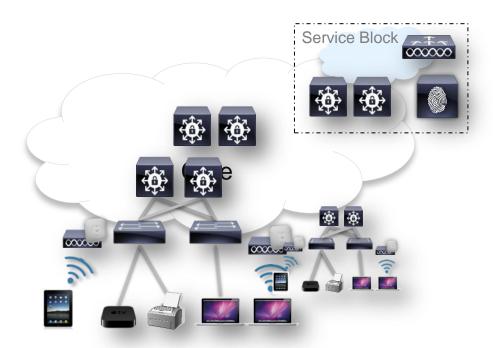
Simple, Wired Topology – Check







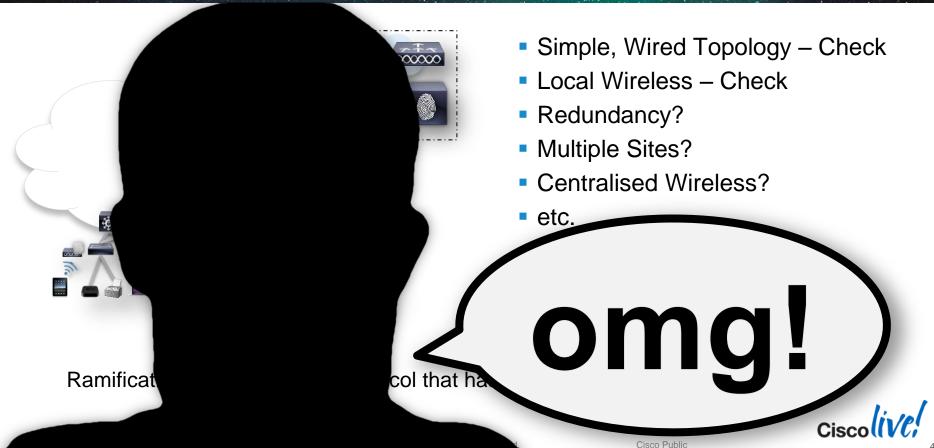
- Simple, Wired Topology Check
- Local Wireless Check
- Redundancy?



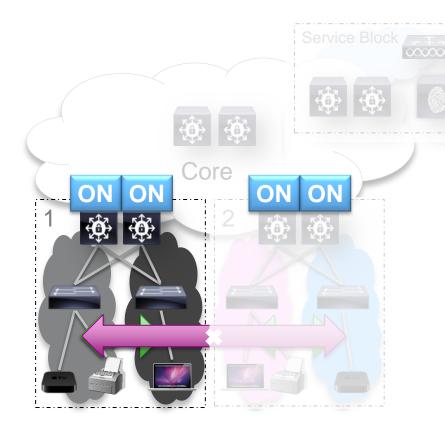
- Simple, Wired Topology Check
- Local Wireless Check
- Redundancy?
- Multiple Sites?
- Centralized Wireless?
- etc.

Ramifications of extending a protocol that has been designed for link local use only!





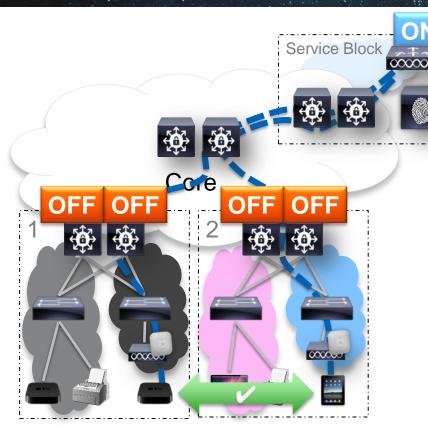
### Wired Topology



- The typical wired use case
- What's working:
  - OK for one distribution block
  - IPv4 / IPv6 agnostic
  - Service filtering (incoming / outgoing)
- What's needed:
  - Extending services across distribution blocks (can I AirPlay to another building?)
  - Name Space Conflict resolution (two Apple TVs having the same name?)



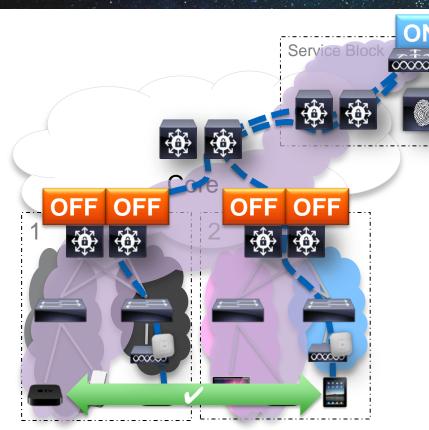
### **AireOS Wireless Topology**



- Centralised Switching for Wireless
- What works:
  - Wireless / Wireless works
  - Cache is central with WLC
  - Wireless overlay, switching vendor agnostic
  - Initial RBAC support
- What's needed:
  - mDNS Proxy Support
  - IPv6 caching of AAAA records
  - Enhanced Filtering
  - Name Conflict Resolution



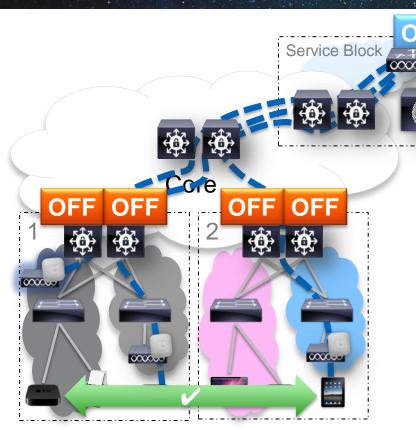
#### **AireOS Wireless / Wired Topology**



- Centralised Switching for Wireless
- Wired / Wireless needs L2 adjacency
- Option: Span services VLAN across domain to make wired devices adjacent
- What works:
  - Wired devices visible to wireless devices
  - Switching vendor agnostic overlay
- What's needed:
  - Campus-spanning VLANs. Contrary to all best practices and CVDs



#### **AireOS Wireless / Wired Topology**



- Centralised Switching for Wireless
- Wired / Wireless needs L2 adjacency
- Option: Snooper AP to pick up mDNS traffic and hauls it back to WLC via CAPWAP
- Must be a trunk port
- It's a One-Way-Street (wired → wireless)
- What works:
  - Wired devices visible to wireless devices
  - Vendor agnostic overlay
- What's needed:
  - Additional of APs & licenses



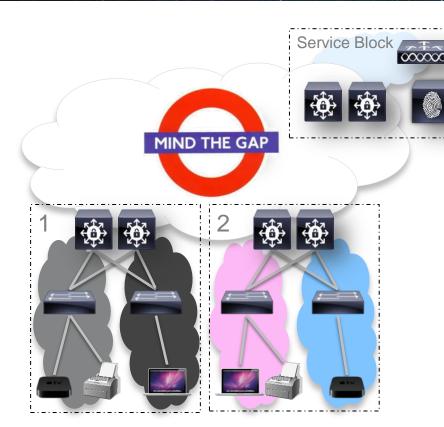
#### FlexConnect in the Branch



- Local Switching for Wireless
- No services discoverable outside branch
- What works:
  - mDNS information handled by SDG on switch or router / ISR
  - Otherwise, same characteristics as 'Wired only' scenario
  - 'Sweet Spot' for SDG
- What's needed:
  - SDG deployment in the branch



## Mind the Gap



#### Potential Pitfalls

- Naming conflicts
- Inconsistent Cache content

#### Possible Approach



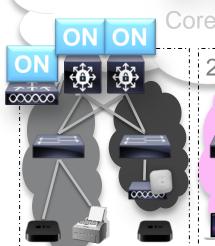
- Enable SDG on all L3 devices
- 'Active Query' only for specific services
- Filter unnecessary services
- Strictly Hub-and-Spoke

#### Alternatively

 Wide Area Bonjour (not dynamic, manual effort)

#### Mixed IOS / AireOS Wireless / Wired Topology

- Mind you: Specific Topology Support!
- Ideally Hub and Spoke!





#### Centralised Switching for Wireless

AireOS	ON	OFF
ON	Relies on active queries to sync cache content  No AAAA records from AireOS  Two caches to configure  Inconsistent filter mechanism & capabilities	mDNS works as defined as in RFC Multiple WISMs in 6k supported Multicast optimisation must be off Instant service learning from Wireless
OFF	No advertisements possible No visibility into different L3 segments Need solution as in previous slides	n/a

## Mixed IOS / AireOS Wireless / Wired Topology















Best Practice (and real-life examples)

#### What to Allow into the Cache?



#### White List Approach

- Allow only services that MUST be extended
- Deny everything else EXCEPT queries (won't work otherwise)



#### Be Specific

- Denying unwanted or unneeded services helps to keep the chatter down and also is easier on resources (CPU & memory)
- Don't extend Sleep Proxy Services

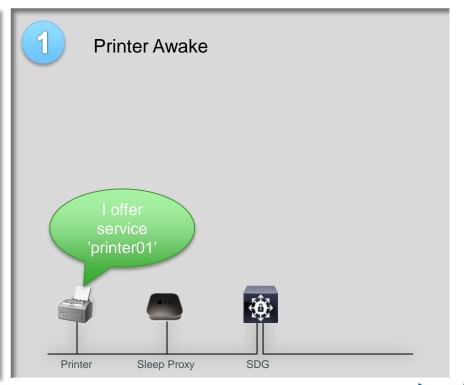


#### Keep Services Fresh

- Devices don't periodically re-announce services
- Cache will **only** forward queries to other interfaces if it has a PTR
- Periodically ask if service is still there

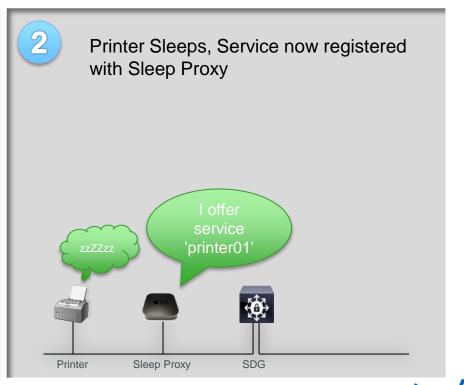


What is it?	Allows devices to go to sleep while another device responds to service requests for sleeping device.
Why should it be filtered?	<ul> <li>Split horizon on SDG can limit device visibility.</li> <li>WoL Packet won't be forwarded, anyway.</li> </ul>
Where does it work?	If device and Sleep Proxy are on the <b>same</b> segment.





What is it? Allows devices to go to sleep while another device responds to service requests for sleeping device. Why Split horizon on SDG can limit should it device visibility. WoL Packet won't be forwarded, be filtered? anyway. Where If device and Sleep Proxy are on the does it **same** segment. work?



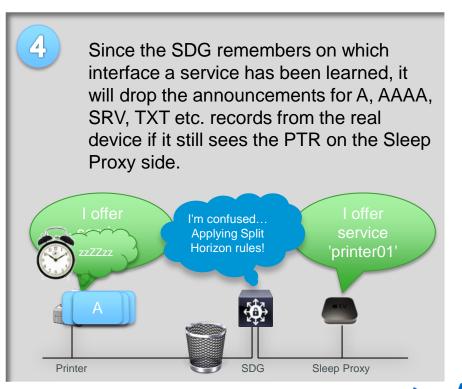


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#### What is it? Allows devices to go to sleep while another device responds to service requests for sleeping device. Why Split horizon on SDG can limit should it device visibility. be filtered? WoL Packet won't be forwarded. anyway. Where If device and Sleep Proxy are on the does it **same** segment. work?





# **Considerations for Filters**

Name	Purpose
PERMIT-ALL	Used for OUT-going traffic. No restrictions whatsoever
PERMIT-MOST	Used for IN-coming traffic, allows everything except Sleep Proxy
DENY-ALL	Used for IN-coming traffic, denies everything (esp. service announcements) <b>except for queries</b>
MIXED	Used for IN-coming traffic, allows specific service announcements, denies all the rest.

### Filter MIXED Explained

```
service-list mdns-sd mixed permit 10
                                                             Allow Queries (required)
match message-type query
service-list mdns-sd mixed permit 20
match message-type announcement
match service-type ipp. tcp
                                                               Allow specific service
service-list mdns-sd mixed permit 30
                                                                  announcements
match message-type announcement
match service-type universal. sub. ipp. tcp
                                                                   (do not include
                                                                sleep-proxy. udp)
service-list mdns-sd mixed permit 40
match message-type announcement
match service-type airplay. tcp
service-list mdns-sd mixed deny 50
                                                               Deny everything else
```

#### Other Filters Explained

```
service-list mdns-sd permit-most deny 10
  match service-type _sleep-proxy._udp
!
service-list mdns-sd permit-most permit 20
!
```

Permit Everything EXCEPT Sleep Proxy

```
service-list mdns-sd permit-all permit 10
!
```

Permit Everything (use for outbound filters only!)

```
service-list mdns-sd deny-all permit 10
match message-type query
!
service-list mdns-sd deny-all deny 20
!
```

Deny Everything EXCEPT Queries (which are required)



#### **Active Query Example**

```
service-list mdns-sd active-query query
service-type _universal._sub._ipp._tcp.local
service-type _ipp._tcp.local
service-type _airplay._tcp.local
!
```



Query for Services we care for

```
service-routing mdns-sd
service-policy-query active-query 900
```



Query every 15 minutes

Note: .local is automatically appended for strings with only one dot

Note: Currently, Active Queries are sent on all L3 Interfaces and are not subject to

Filtering.

#### **Interface Configuration**

```
interface GigabitEthernet0/0
ip address 172.16.33.7 255.255.255.0
                                                             Clients here plus some
service-routing mdns-sd
                                                              printers or Apple TVs
  service-policy mixed IN
  service-policy permit-all OUT
interface GigabitEthernet0/1
ip address 172.16.57.1 255.255.255.0
                                                             Apple TVs, Print Servers
service-routing mdns-sd
                                                                        here
  service-policy permit-most IN
  service-policy permit-all OUT
interface GigabitEthernet0/2
ip address 172.16.58.1 255.255.255.0
                                                             Clients only, no learning
service-routing mdns-sd
                                                                        here
  service-policy deny-all IN
  service-policy permit-all OUT
```



#### **Complete Configuration**

```
Current configuration: 1665 bytes
! Last configuration change at 11:01:55 UTC Fri Nov
version 15.2
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
service compress-config
hostname mdns
boot-start-marker
boot-end-marker
logging console emergencies
enable secret 0 cisco
enable password cisco
no aaa new-model
ip dhcp excluded-address 172.16.57.1 172.16.57.99
ip dhcp excluded-address 172.16.58.1 172.16.58.99
ip dhcp pool SERVERS
 network 172.16.57.0 255.255.255.0
 domain-name mdns-sd.lab
 default-router 172 16 57 1
 dns-server 8.8.8.8
ip dhcp pool CLIENTS
 network 172.16.58.0 255.255.255.0
 domain-name mdns-sd lab
 default-router 172.16.58.1
 dns-server 8.8.8.8
ip domain-name mdns-sd.lab
ip name-server 8.8.8.8
ip cef
ipv6 multicast rpf use-bgp
```

```
service-list mdns-sd mixed permit 10
match message-type query
service-list mdns-sd mixed permit 20
match message-type announcement
match service-type ipp. tcp
service-list mdns-sd mixed permit 30
match message-type announcement
match service-type universal. sub. ipp. tcp
service-list mdns-sd mixed permit 40
match message-type announcement
match service-type airplay. tcp
service-list mdns-sd mixed deny 50
service-list mdns-sd permit-most deny 10
match service-type sleep-proxy. udp
service-list mdns-sd permit-most permit 20
service-list mdns-sd permit-all permit 10
service-list mdns-sd deny-all permit 10
match message-type query
service-list mdns-sd deny-all deny 20
service-list mdns-sd active-query query
 service-type universal. sub. ipp. tcp.local
 service-type ipp. tcp.local
 service-type airplay. tcp.local
service-routing mdns-sd
service-policy-query active-query 900
```

```
interface Ethernet0/0
 description *** (wireless) Clients here plus some printers or aTVs
 ip address 172.16.33.7 255.255.255.0
 service-routing mdns-sd
  service-policy mixed IN
  service-policy permit-all OUT
interface Ethernet0/1
 description *** AppleTVs, Print Servers here
 ip address 172.16.57.1 255.255.255.0
 service-routing mdns-sd
  service-policy permit-most IN
  service-policy permit-all OUT
interface Ethernet0/2
 description *** Clients only, we don't want to learn anything here
 ip address 172.16.58.1 255.255.255.0
 service-routing mdns-sd
  service-policy deny-all IN
  service-policy permit-all OUT
interface Ethernet0/3
 no ip address
 shutdown
ip forward-protocol nd
no ip http server
ip route 0.0.0.0 0.0.0.0 172.16.33.1
control-plane
line con 0
 logging synchronous
line aux 0
line vtv 0 4
 exec-timeout 0 0
 password cisco
 login
```



#### **mDNS Show Commands**

#### What it is:

- show cache content
- show requests
- show statistics



```
Router# show mdns cache
mDNS CACHE
[<NAME>]
                                 [<TYPE>] [<CLASS>] [<TTL>/Remaining] [Accessed] [If-name] [<RR Record Data>]
ssh. tcp.local
                                                 4500/4288
                                                                      V1200
                                                                              Lab Mac. ssh. tcp
                                 PTR
                                         IN
                                                                              Lab Mac. sftp-ssh
sftp-ssh. tcp.local
                                 PTR
                                         IN
                                                 4500/4288
                                                                      V1200
services. dns-sd. udp.local
                                 PTR
                                         IN
                                                 4500/4288
                                                                      V1200
                                                                              rfb. tcp.local
                                                                      V1200
                                                                              Lab Mac. rfb. tcp
rfb. tcp.local
                                 PTR
                                         IN
                                                 4500/4288
Lab Mac. ssh. tcp.local
                                                 4500/4288
                                                                      V1200
                                                                               (1) ''
                                         IN
                                 TXT
Lab Mac. sftp-ssh. tcp.local
                                                 4500/4288
                                                                      V1200
                                                                               (1) ''
                                 TXT
                                         IN
Lab Mac. rfb. tcp.local
                                                 4500/4288
                                                                               (1) ' '
                                 TXT
                                         IN
                                                                      V1200
```







# SDG Demonstration Video #2













#### Conclusion

#### **Conclusion and Summary**

Services Discovery Gateway:
IOS-based solution to address a real customer issue!

One Architecture for Unified Access

- · Wireless and wired connectivity
- Pervasively available

Manageable BYOD

- Clients operate transparently
- IPv6 and IPv4 fully supported
- Enhanced with Cisco security solutions

Scalable

- No need to redesign your network
- Network solution at L3 distribution layer

**Network Wide Security** 

- Service filters to control visibility and access
- Built-in cache management
- Integrates with Access Control



# Ciscolive!









Q & A

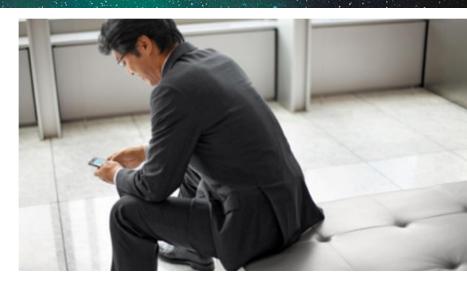
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